



517 Court Street, Room 201, Neillsville, WI 54456

Phone 715-743-5166 or 1-866-743-5166

Fax 715-743-5240

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Website: [co.clark.wi.us](http://co.clark.wi.us)

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# RESOURCE HANDBOOK



Disclaimer: This list is provided to you for informational purposes only and the providers are not listed in any order. You are solely responsible for verifying the credentials of a provider/resources (i.e. background checks). ADRC does not assume any responsibility for these providers/resources and does not guarantee the quality or availability of services.

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Contents

What is ADRC? ..... 4

Abuse & Neglect ..... 6

Adult Day Services ..... 7

Advocacy Organizations ..... 8

Alzheimer’s Disease, Dementia & Memory Loss ..... 9

Find Your Fit: Residential Choices Simplified ..... 10

Community Resources ..... 15

Dental Resources ..... 17

Emergency Response Systems ..... 18

Employment ..... 20

Financial Assistance/Loan Programs ..... 21

Food & Nutrition Programs ..... 22

Food Pantries ..... 24

Grocery Store Delivery Service ..... 26

Hard of Hearing/Deaf & Vision Impairment ..... 27

Hospice Services ..... 28

Housing Options – Subsidized ..... 29

In Home Care/ Respite\*\* ..... 35

Legal Assistance ..... 37

Long Term Care Options Counseling ..... 38

Mental Health Services ..... 38

Medical Equipment Loan Closets ..... 39

Payee Services ..... 40

Transportation Services ..... 42

Veteran’s Services ..... 43

Youth Transition ..... 43

Personal Preparedness Websites and Apps ..... 44

# What is ADRC?

The Aging and Disability Resource Center (ADRC) is a public office that people can find in their communities for older people and adults with disabilities, as well as their families and friends. Our staff is available to answer your questions and help you explore all your options. Free, private, confidential meetings with our staff are available at the resource center, over the telephone, or on a visit to your home.

We will provide links for services such as:

- **Elder Benefits counseling-** Providing services to adults ages 60 and older regarding information related to Social Security, Medicare, health insurance and other public and private benefit programs. Services include assistance with filing claims, solving claim errors, appealing decisions, and understanding and comparing supplemental health insurance policies.
- **Disability Benefits counseling-** Providing services to people ages 18-59 with physical and/ or developmental disabilities, mental illness and substance abuse disorders, regarding public and private benefits, including assistance with application and appeal procedures.
- **Information and Assistance-** Provide knowledge about services, programs, and solutions for disability and long-term care issues such as living arrangements, health, adult protective services, employment and training for people with disabilities, home maintenance, nutrition, Social Security, and other publicly funded programs.
- **Youth Transition Services-** Information about resources available when youth with disabilities reach adulthood.
- **Long-term care options counseling-** Offer information about the choices that are available to meet your long-term care needs discussing factors to consider when making long-term care decisions. This includes enrollment into long-term care options (Family Care and IRIS).
- **Adaptive Equipment loan closet-** Adaptive equipment available to borrow including commodes, bath benches, walkers, wheelchairs, etc.
- **Family caregiver services-** Consultation with individuals and families, support group, respite programs, adult day care, educational materials.
- **Health & Wellness programs-** Healthy living programs, falls prevention workshops, nutrition workshops, and caregiver support workshops.
- **Incontinence supplies**
- **Liquid nutritional supplements-** Available at reduced prices to adults who have a doctor's or dietician's order for the products.
- **Home Delivered Meals-** Meals are delivered to homebound adults age 60+ and include a check on their well-being.

## What is ADRC Continued

- **Senior dining-** Healthy, appetizing meals served at senior centers and public housing. Opportunity for networking, visiting with friends, and volunteering.
- **Memory care connections-** Support for spouses and others caring for a loved one with Alzheimer's disease at home.
- **Private-Pay caregiver list-** Families needing to hire a caregiver can review a list of private pay persons seeking work. Families use their private funds to directly pay caregivers.
- **Tax-aide-** Help with filing Wisconsin Homestead Tax and income tax returns.
- **Transportation-** Information about transportation choices and volunteer drivers.
- **Farmer's Market Vouchers-** Assistance with the application for fresh produce vouchers (June-October).
- **Wisconsin Home Energy Assistance Program-** Assistance with application for heating and electric assistance for the heating season (October- May).

# Abuse & Neglect

**Clark County Department of Social Services - Adult Protective Services** (715) 743-5233

517 Court St. Room 502 Neillsville, WI 54456 (866) 743-5233

Business Hours: Monday-Friday 8:00am-4:30pm

Emergency After Hours: (715) 743-3157

Aids elder adults and adults-at-risk who have been abused, neglected or exploited. Also provides services to keep elder adults safe in their homes.

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**Long Term Care Ombudsman** (800) 815-0015

<https://longtermcare.wi.gov/>

A Long Term Care Ombudsman works with individuals and their families to protect and promote the rights of long term care consumers, while also working with long term care providers to define and achieve the highest standards possible.

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**Personal Development Center Inc.** (715) 743-6401

1031 E. Division St. Suite 1 Neillsville, WI 54456

Toll Free: (877)743-6262

<http://www.pdcmarshfield.com>

24 Hour Crisis Line: (715)421-1509

Personal Development Center is the domestic abuse agency serving Marshfield and its surrounding areas as well as all of Clark County. They work with elderly, adults, youth, children and families to help keep victims of domestic violence and sexual assault safe and work towards eliminating domestic violence/sexual assault in our communities.

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# Adult Day Services

## Community Outreach Program

(715) 229-2172

W4266 County Hwy X Owen, WI 54460

<http://www.clarkrehabandliving.com/day-services.phtml>

A division of Clark County Rehabilitation and Living Center and is located within the same building. The program provides both day services and prevocational services. A participant can come for one service or a mix of both. The services are based both in the house and within the community. All staff are CPR and First Aid certified.

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## Willow Ridge Adult Day Care

(715) 229-2626

W4266 County Hwy X Owen, WI 54460

<http://www.clarkrehabandliving.com/day-services.phtml>

Licensed by the state of Wisconsin. There are two Willow Ridge locations in Clark County.

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# Advocacy Organizations

## Clients Rights Office- WI Department of Health Services

(608) 266-5525

WI Department of Health Services Client Rights Office P.O. Box 7851 Madison, WI 53707

<https://www.dhs.wisconsin.gov/clientrights/index.htm>

The Clients Rights office serves individuals receiving services for developmental disability, mental health, and substance use. Individuals may receive these services in a variety of inpatient and outpatient settings, including adult family homes, clinics, community based residential facilities, facilities operated by the WI Department of Health Services, and group homes. Inmates, emergency room patients, and single-person provider clinic patients are not served by the Client Rights Office.

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## Disability Rights Wisconsin

(800) 928-8778

131 W. Wilson St. Suite 700 Madison, WI 54703

(608) 267-0214

217 W. Knapp St. Rice Lake, WI 54868

(715) 736-1232

6737 W. Washington St. Suite 3230 Milwaukee, WI 53214

(414) 773-4646

<http://www.disabilityrightswi.org>

Disability Rights Wisconsin provides advocacy for people with disabilities who have been discriminated against, neglected, abused, or denied a needed service or program based on a disability.

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## Family Care and IRIS Ombudsman

(800) 928-8778

<http://www.disabilityrightswi.org/learn/family-care-and-iris-ombudsman-program>

Provides assistance for people aged 18-59 who are currently enrolled or are eligible but not yet enrolled in Family Care, Family Care Partnership, or IRIS. They provide information on consumer rights, seek ways to resolve issues through informal strategies, assist in filing complaints for formal appeals and grievances, provide technical assistance or representation for administrative hearings, work collaboratively with Wisconsin Department of Health Services on due process problems or on issues that impact enrollees, and provide education at community forums or presentations about the Ombudsman program and consumer rights in Family Care and IRIS.

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**Greater Wisconsin Agency on Aging Resources, Inc. (GWAAR)**

715) 677-6723

1414 MacArthur Road, Suite A Madison, WI 53714

<https://gwaar.org>

Provide information, training, and resources needed to develop advocacy skills.

**Long Term Care Ombudsman**

(800) 815-0015

Board on Aging and Long-Term Care 1402 Pankratz St. Suite 111 Madison, WI 53704

<https://www.dhs.wisconsin.gov/aging/ltcombud.htm>

Responds to complaints and problems of residents or recipients of long-term care, such as care in nursing homes, community-based residential facilities, and services of managed long-term care programs (Family Care and IRIS).

## Alzheimer's Disease, Dementia & Memory Loss

**Alzheimer' Association of Greater Wisconsin**

24-hour helpline: (800) 272-3900

Wausau: 120 Clark St. Suite 120 Wausau, WI 54440

(715) 845-7000

<https://www.alz.org/gwwi>**Caregiver Support**

(866) 743-5144

ADRC of Clark County 517 Court St. Room 201 Neillsville, WI 54456

(715) 743-5166

Contact ADRC for information on Caregiver support group options—memory care clinic is no longer currently.

**Safety Net Tracking Systems**

(877) 434-6384

[www.safetynettracking.com](http://www.safetynettracking.com)

The goal of Safety Net is to save lives by locating missing persons who suffer from Alzheimer's, Autism, persons with developmental disabilities, or other high-risk wanderers. Contact the Clark County Sheriff's office at **715-743-3157** and they can assist you.

Clark County Resource Handbook

Aging &amp; Disability Resource Center of Clark County (ADRC)

Call 715-743-5166

# Find Your Fit: Residential Choices Simplified

The term “Assisted Living” is a catch-all phrase for several types of facilities that provide on-site care. The ADRC receives many questions about Assisted Living. Below we are going to “bust” this lingo for the different types of assisted facilities found in Clark County and throughout Wisconsin.

**For many people, thinking about assisted living can be a scary scenario! It represents change and brings with it concerns about freedom and independence, the comforts of home, and of course finances.**

**It helps to be a well-educated consumer. The more you know, the easier the transition.**

**The ADRC is here to help – please contact us to have a discussion about your assisted living options.**

**Increasing levels of care as needs progress**



## RCAC = Residential Care Apartment Complex

- ♥ RCACs offer an apartment—generally a studio, 1 or 2 bedrooms—with a private, lockable entrance that includes a small kitchen and private bedroom.
- ♥ RCAC complexes can have between 5-100+ individuals and may be part of a larger continuum of care.
- ♥ Supportive services usually include meals, personal care, chores, medication management and social activities. Some services are often included with the rent.
- ♥ RCACs cannot provide more than 28 hours of supportive services for the residents each week.
- ♥ Per the Wisconsin Department of Health Services, RCACs are not an appropriate living environment for those with Alzheimer’s or related dementias, nor for those who have an Activated Power of Attorney for Healthcare.
- ♥ RCACs are not licensed, but are either certified or registered by the Wisconsin Department of Health Services Division of Quality Assurance

### Colby Retirement Community

(715) 223-1612

510 W. Wausau St. Colby, WI 54421

<http://colbyretirement.com>

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### Neillsville Retirement Community Assisted Living

(715) 743-6700

1211 Lloyd St. Neillsville, WI 54456

<https://neillsvilleretirement.com>

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### Traditions Assisted Living

(715) 669-3844

418 E. Stanley St. Thorp, WI 54771

<http://www.traditionsassistedliving.com>

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## **CBRF = Community Based Residential Facility**

- ♥ CBRFs usually offer a private room or studio, although some have 1-bedroom units. Residents typically have their own private bathroom but share a common dining area and social space.
- ♥ CBRF services may include meals, personal care, chore services, medication management, health monitoring, social and recreational activities.
- ♥ CBRFs operate with staff on-site 24 hours a day. A CBRF facility can provide more hours of supportive care than a RCAC, but a CBRF cannot provide more than 3 hours per week of licensed nursing care (LPN or RN).
- ♥ CBRFs are licensed and regularly inspected by the Wisconsin Department of Health Services Division of Quality Assurance.

### **Vita Care Living** (715) 223-2182

100 S. 4<sup>th</sup> Ave. Abbotsford, WI 54405

<https://www.vitacareliving.com/homes/wisconsin-homes/abbotsford-assisted-living/>

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### **Pabichs Residential Facility** (715) 267-6212

311 W. Hunt St. Greenwood, WI 54437

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### **Riverside Assisted Living** (715) 743-2828

1210 W. 4<sup>th</sup> St. Neillsville, WI 54456

<http://liveatriverside.com>

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### **The Homeplace Assisted Living** (715) 429-1007

155 N. 3<sup>rd</sup> St. Dorchester, WI 54425

<http://www.thehomeplaceof.com>

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### **Turner Integrity Care** (715) 669-6180

104N Soderberg Dr. Thorp, WI 54771

<http://www.turnerintegritycare.com>

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### **Woodland CBRF Care** (715) 229-2172

W4266 County Hwy X Owen, WI

<http://www.clarkrehabandliving.com/cbrf-care.phtml>

## AFH = Adult Family Home

**Please call the Aging & Disability Resource Center for Options 715-743-5166**

- ♥ An AFH offers a small, homelike setting. Residents usually have a private room in the house, a shared or private bathroom, as well as shared dining and social space.
- ♥ AFHs are houses in community neighborhoods that can serve between 1 to 4 individuals. They will not be found as part of a larger continuum of care.
- ♥ Services offered are like a CBRF and may include meals, personal care, chores, medication management and recreational activities.
- ♥ A 3-4 bed AFH cannot provide more than 7 hours of licensed (LP or RN) nursing care per week.
- ♥ AFHs with 3-4 bedrooms are licensed and regularly inspected by the Wisconsin Department of Health Services of Quality Assurance. AFHs with 1-2 bedrooms are not licensed by the Wisconsin Department of Health Services but are regulated by the individual county human services department or the long-term care Medicaid programs servicing that county.

## Memory Care

**Please call the Aging & Disability Resource Center for Options 715-743-5166**

- ♥ Memory care facilities serve patients with Alzheimer's disease, dementia, or other significant memory or behavioral problems.
- ♥ Memory care may be offered in facilities that are licensed as an AFH, CBRF or SNF. These types of facilities may offer memory care specific building design and safety measures, services, programming and staff training.
- ♥ Memory care facilities must adhere to the rules and regulations for their type of facility (i.e. CBRF, AFH, SNF). There is no separate oversight or licensing for these types of facilities.

## CCRC = Continuum of Care Retirement Community

**Please call the Aging & Disability Resource Center for Options 715-743-5166**

- ♥ CCRCs provide multiple living settings and levels of care that are part of a larger retirement community. Allowing a person to "age in place", CCRCs may include independent apartments, assisted living (RCAC or CBRF) and Skilled Nursing Care. A person can spend the rest of their life in a CCRC by moving between care levels as needed, from independent to skilled care.
- ♥ Continuum of care facilities are usually larger campuses, with multiple buildings or wings within a building to accommodate the range of living settings they offer.

## SNF = Skilled Nursing Facility

- ♥ SNFs provide short- or long-term skilled nursing care and rehabilitation services to patients.
- ♥ SNF provides 24-hour medical support to patients requiring transitional care following a hospital stay.
- ♥ Assist patients in their recovery process so that they can safely return home.

### Clark County Rehabilitation and Living Center

(715) 229-2172

W4266 County Hwy X Owen, WI 54460

<http://www.clarkrehabandliving.com>

### Colonial Health and Rehabilitation of Colby

(715) 223-2352

702 W. Dolf St. Colby, WI 54421

<https://www.colonialhrofcolby.com/>

### Abbotsford Health Care Center

(715)223-2359

600 Elm St. Abbotsford, WI 54405

Rehab available

### Oakbrook Health and Rehabilitation

(715) 669-5321

206 W. Prospect St. Thorp, WI 54771

<https://www.oakbrookhealthandrehab.com/>

## Senior Supportive Care

- ♥ Individual holds the lease to the apartment; can purchase a la carte services (meals, housekeeping)
- ♥ Multi-generational complex encouraging engagement
- ♥ Onsite medical support not available

### Sunset Place Apartments

(715) 635-1749

216 Sunset Place, Neillsville, WI

# Community Resources

## Catholic Charities

(888) 212-4357

Local Office: P.O. Box 2186 540 S. Third Ave. Wausau, WI 54402

(715) 849-3311

Email: [info@cclse.org](mailto:info@cclse.org)

<https://cclse.org>

Services provided are Community Homeless Facilities, Beyond Shelter program, Charitable Outreach, Advocacy, Financial Education & Enrichment, Representative Payee, Program, Disaster Response, Disability Services, Adoption, Post Adoption Resource Center, Pregnancy Support Services and Immigration Assistance

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## Indianhead Community Action Agency

(715) 532-4222

1000 College Ave. West P.O. Box 40 Ladysmith, WI 54848

<http://www.indianheadcaa.org>

Business development, child abuse and neglect prevention board, community services/connection stores and more, early head start-child care partnerships, early head start-family foundations home visiting, food pantry, head start, home energy advantage, housing programs, Indianhead information services, legal assistance for victims, skills enhancement, supportive services for veteran families, and weatherization.

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## Interfaith Volunteer Caregivers of Clark County

(715) 743-2885

P.O. Box 222 Neillsville, WI 54456

<http://volunteersinfaith.org>

Volunteers provide services such as friendly visiting and companionship, telephone reassurance, local transportation, shopping and errand service, short term respite for family caregivers, assistance with paperwork, light household chores and repairs, and seasonal yardwork.

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**House of Mercy**

(715) 503-1005

141 Main St. Loyal, WI 54446

<http://cclse.org/loyal-beyond-shelter>

A Beyond Shelter Program developed by Catholic Charities that utilizes the Housing First approach which involves moving homeless individuals and/or families directly into housing and then aligning them to support services.

Serves single women and women with children from Clark County.

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**ADRC of Clark County**

(866) 743-5144

517 Court St. Room 201 Neillsville, WI 54456

(715) 743-5166

The ADRC will assist people 60 years and older with applications for the energy assistance program. All applications are processed by the Department of Social Services.

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**USDA Rural Development**

(715) 345-7600

5417 Clem's Way Stevens Point, WI 54482

<https://www.rd.usda.gov/wi>

Provides a variety of low-interest loans to income eligible people for housing and housing needs.  
Provides grants to people aged 62 or older that are unable to repay a repair loan.

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**Western Dairyland Community Action Agency**

(800) 782-1063

23122 Whitehall Road Independence, WI 54747

<http://www.westerndairyland.org>Email: [weatherization@wdeoc.org](mailto:weatherization@wdeoc.org)

Weatherization services provided to eligible residents. If you qualify for energy assistance you are automatically eligible for weatherization services.

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## Wisconsin Lifeline & Link-Up Program

Contact your local telephone company

Lifeline & Link-Up is designed to help low-income people or people on a fixed income, reduce their phone or cell phone charges.

To apply, contact your local telephone company and say you would like to apply for the Lifeline & Link-Up program.

If you have further questions or have a complaint call the Public Service Commission at (800)225-7729 or visit the website at <https://psc.wi.gov/Pages/Programs/LifeLineLinkup.aspx>

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## Dental Resources

Are you looking for a Medicaid or BadgerCare Plus dental provider?

Use the ForwardHealth search tool to find a dental provider.

### Wisconsin Dental Association

<https://www.wda.org/for-the-public/low-cost-dental-clinics>

List of clinics throughout the state that provide dental services to low-income, uninsured individuals.

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# Emergency Response Systems

## Alert1

(877) 721-852

<https://www.alert-1.com>

A personal emergency response system service that offers a variety of products and services for home and in the community.

A personal emergency response system service that offers a variety of products and services for home and in the community.

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## Clark Electric Cooperative- First Call

(866) 279-6544

1209 W. Dall-Berg Rd P.O. Box 220 Greenwood, WI 54437

(715) 267-6544

<https://www.cecoop.com/first-call-emergency-monitoring>

Individuals can call for assistance with the touch of a button. Systems can be worn as a pendant or a wristband. Additional features may be available.

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## Medical Alert

(800) 800-2537

<https://medicalalert.com>

A personal emergency response system service that offers a variety of products and services for home and in the community.

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## Medical Guardian

(800) 668-9200

<https://www.medicalguardian.com>

A personal emergency response system service that offers a variety of products and services for home and in the community.

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**Philips Lifeline**

(800) 250-5826

<https://www.lifeline.philips.com>

A personal emergency response system service that offers a variety of products and services for home and in the community.

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**Senior Safety Medical Alert Systems**

(888) 473-2800

<https://www.seniorsafety.com>

A personal emergency response system service that offers a variety of products and services for home and in the community.

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# Employment

## Adult Development Services (ADS)

(715) 267-7228

302 S. Jones St. Greenwood, WI 54437

Email: [ccads@co.clark.wi.us](mailto:ccads@co.clark.wi.us)

<http://adsgreenwood.com>

Offers vocational programs for people with disabilities. Programs consist of facility based pre-vocational, community based supported, and community based integrated services.

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## Division of Vocational Rehabilitation

(800) 622-1771

221 W. Madison St. Suite 2 Eau Claire, WI 54703

TTY (888) 877-5939

<https://dwd.wisconsin.gov/dvr>

The Division of Vocational Rehabilitation provides employment services and counseling to people with disabilities, provides or arrange for services to enable an individual to go to work, and provide training and technical assistance to employers regarding disability employment issues.

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## Western Central FSET (Food Share Employability and Training)

(715)-937-1782

501 Hewett Street, Suite B, Neillsville, WI 54456

<https://www.myfset.net/>

The FoodShare Employment & Training (FSET) Program is a **VOLUNTARY** employment and training program for recipients of FoodShare in Wisconsin. The primary goal of the FSET program is to help people gain employment. This goal is achieved by helping people increase skills and education and overcome barriers to employment. Ultimately, **YOUR** goals are **OUR** goals!

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## Wisconsin Job Center- Clark County

(715) 743-4631

501 Hewitt St. Neillsville, WI 54456

<https://jobcenterofwisconsin.com/Default.aspx>

Services provided: general staff assistance, specialist staff assistance, resource room facilities, job seeker services, youth services, and business services. Partner Agency: Workforce Resource

Clark County Resource Handbook

Aging & Disability Resource Center of Clark County (**ADRC**)

Call 715-743-5166

# Financial Assistance/Loan Programs

## USDA Rural Development

(715) 345-7600

5417 Clem's Way Stevens Point, WI 54482

<https://www.rd.usda.gov/wi>

Provides a variety of low-interest loans to income eligible people for housing and housing needs.  
Provides grants to persons aged 62 or older that are unable to repay a repair loan.

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## Housing Rehabilitation Program

(715) 738-2596

Chippewa County Housing Authority 711 N. Bridge St. Room 14 Chippewa Falls, WI 54729

<http://www.co.chippewa.wi.us/community/housing-authority/home-repair>

A loan program designed to assist low- and moderate-income households with repairs to their homes.

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# Food & Nutrition Programs

## Congregate Sites

Meals are provided at a public dining location for anyone 60+. Call a day ahead for a reservation, please. Meals are provided at a suggested price, but no one will be turned away if unable to pay.

### Colby Senior Care

(715) 223-1612

510 W. Wausau Street, Colby, WI 54421

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### Greenwood Nutrition Center

(866) 743-5144

312 N. Reese St. Greenwood, WI 54437 (Black River View Apartments)

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### Owen-Withee Nutrition Center

(715) 229-4567

112 E. 5<sup>th</sup> St. Owen, WI 54460 (Owen Community Center)

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## Home Delivered Meals & Liquid Nutritional Supplements

(866) 743-5144

ADRC of Clark County 517 Court St. Room 201 Neillsville, WI 54456

Home delivered meals are available for persons 60 years and older (and their spouse and/or disabled adult children living with and elderly parent) that meet eligibility requirements.

Liquid nutritional supplements are available to people with a doctor or dieticians order that aren't enrolled in a Family Care or IRIS program.

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**CAFÉ 60**

(866)743-5144

ADRC of Clark County 517 Court St. Room 201 Neillsville, WI 54456

Café 60 is available for people 60 years of age or older.

Vouchers available to eat a delicious and nutritious meal at Schmitty's on Main in Neillsville or Aroma Café in Thorp.

**Food Share/WREA**

(888) 627-0430

Western Region for Economic Assistance

<https://www.dhs.wisconsin.gov/foodshare/index.htm>

To apply for Food Share there are 4 options:

- Online: Visit <https://access.wisconsin.gov> to complete an application
- Call: Western Region for Economic Assistance at (888) 627-0430 to complete an application
- Local Agency: Clark County Department of Social Services 517 Court St. Room 502 Neillsville, WI 54456 (715) 743-5233
- Complete a request for assistance and set the filing date. Once this request is received by the Western Region for Economic Assistance, the applicant will be contacted to set up an application interview
- Mail: Complete application and mail to: CDPU P.O. Box 5234 Janesville, WI 53547

**Senior Farmer's Market Vouchers**

(866) 743-5144

ADRC of Clark County 517 Court St. Room 201 Neillsville, WI 54456

(715) 743-5166

Vouchers are available to purchase Wisconsin grown fruits and vegetables from certified vendors.

Vouchers are distributed from June through October 31<sup>st</sup>

# Food Pantries

## St. Bernard Catholic Church

(715) 223-4026

400 N. 2<sup>nd</sup> Avenue, Abbotsford, WI 54401

Every Thursday 2:00 – 4:00 p.m.

Drive Through

## Community United Pantry-Zion Lutheran Church

(715) 223-2166

301 N. 2<sup>nd</sup> St. Colby, WI 54421

Serves Abbotsford, Colby, Curtiss, and Dorchester residents

Tuesdays 9:00am-11:00am

## Greenwood Food Pantry-Missionary Baptist Church

(715) 267-6114

302 N. Main St. Greenwood, WI 54437

Greenwood and Willard residents

3<sup>rd</sup> Wednesday of each month from 2:00-6:00pm (or by appointment)

## Loyal Community Food Pantry/Indianhead Community Action Agency

(715) 503-1071

132 N. Main St. Loyal, WI 54446

Serves all Clark County residents

Tuesday &amp; Thursday from 9:00 am – 12:00 p.m.

Wednesday 2:30 p.m. - 5:00 p.m.



**Clark County Area Food Pantry and Resource Center**

(715) 743-2885

1030 East Division Street Neillsville, WI 54456

Serves residents within a 15-mile radius of Clark County  
 Tuesdays 9:00am-1:00pm, Thursdays 12:00pm-4:00pm  
 Emergency needs call 715-743-2885

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**Fruit of the Vine Food Pantry- Trinity Christian Fellowship**

(715) 206-0137

W11581 County Rd X Stanley, WI 54768  
 1<sup>st</sup> and 3<sup>rd</sup> Tuesdays of the month 4:00pm-6:00pm

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**Owen-Withee Food Pantry**

(715) 255-0013

1127 Division St., Withee, WI 54498

Serves residents within the Owen-Withee School District  
 Third Tuesday of the month from 2:00pm-3:00pm or by appointment  
 Delivery Available

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**Thorp Community Food Pantry**

(715) 669-5861

116 N. Washington St. Thorp, WI 54771

2<sup>nd</sup> Friday of even numbered months 2:00 pm – 4:00 pm (or by appointment)  
 2<sup>nd</sup> Saturday of even numbered months 8:00am-10:00am (or by appointment)

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**Trinity Food Pantry- Trinity Lutheran Church**

(715) 223-2155

201 S. Washington St. Unity, WI 54438

Wednesdays from 5:30pm-7:00pm

## Grocery Store Delivery Service

### **Abby County Market**

(715) 223-2378

Call between 9 am – 1 pm on Tuesday for Tuesday afternoon delivery

Delivery to Abbotsford, Colby, Curtis, Dorchester, Owen, Spencer

\$30.00 minimum order; delivery fee depending on location

### **Hansen's IGA – Neillsville**

(715) 743-3865

Call before 10:00 am on Tuesday or Thursday for that afternoon delivery

Delivery fee depending on location.

### **Russell's of Neillsville**

(715) 743-4742

Order by noon on Wednesday for Thursday delivery. Greenwood delivery every other week.

Delivery fee depending on location.

### **Martens Fresh Market – Owen**

(715) 229-2148

Delivery every other week or upon request within 15 miles

### **Hansen's IGA – Stanley**

(715) 644-5842

Call between 10:00 a.m. and noon with order on Tuesday and Thursday for that afternoon delivery

Will deliver to Stanly, Boyd and possibly Thorp.

### **Thorp SuperValu**

(715) 669-5507

Would accommodate grocery list being called in and they would shop.

Someone would have to pick up the groceries. Weekday preference.

### **Countryside Bulk Foods**

(715) 669-3318

Call before noon on Friday. Order delivered on Saturday morning.

Will delivery within a 20-mile radius for a \$10.00 delivery fee with a minimum of \$30.00 order.

# Hard of Hearing/Deaf & Vision Impairment

## Compass IL (formerly Independent Living Western Wisconsin)

(800) 228-3287

2920 Schneider Ave. SE Menomonie, WI 54751

(715) 233-1070

2004 Highland Ave. Suite H Eau Claire, WI 54701

(715) 514-420

[www.compassil.org](http://www.compassil.org)

Equipment to assist hearing impairment is available for loans.

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## Office for the Deaf and Hard of Hearing

(855) 359-5252

Local Hearing Specialist: Jennifer Anderson

(715)-502-9355

610 Gibson St. Suite 1 Eau Claire WI 54701

[jenniferj.anderson@dhs.wisconsin.gov](mailto:jenniferj.anderson@dhs.wisconsin.gov)<https://www.dhs.wisconsin.gov/odhh/index.htm>

Provides information and referral services, consultation, and technical assistance.

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## Telecommunications Equipment Purchase Program (TEPP)

(608) 231-3305

Public Service Commission

(888) 816-3831

P.O. Box 7854 Madison, WI 53707

<https://psc.wi.gov/Pages/Programs/TEPP.aspx/>

Help people with disabilities buy equipment they need to use basic telephone services.

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## Office for the Blind and Visually Impaired

(888) 879-0017

Local Rehabilitation Specialist for the Blind: Al Thompson

(608) 266-1255

610 Gibson St. Suite 1 Eau Claire, WI 54701

[Al.Thompson@dhs.wisconsin.gov](mailto:Al.Thompson@dhs.wisconsin.gov)<https://www.dhs.wisconsin.gov/blind>

Provides information and referral services, consultation, and technical assistance.

# Hospice Services

## **Compassus**

(715) 301-7260

303 W. Upham St. Suite 200 Marshfield, WI 54449

<https://www.ascensionathome.com/ministry-home-care>

Provides home health, hospice, private duty/supportive care, infusion therapy, and grief support.

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## **Black River Memorial Hospital Home Hospice**

(715) 284-3662

711 W. Adams St. Black River Falls, WI 54615

<https://homecare.brmh.net/hospice/>

Offers services within a 30-minute drive time from Black River Falls. Some south-western areas of Clark County covered.

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## **Hope Hospice & Palliative Care Inc.**

(715)-748-3434

537 W. Broadway, Medford, WI 54451

<https://hhospice.com/>

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## **St Croix Hospice**

(855) 278-2764

1280 W. Clairemont Ave. Eau Claire, WI 54701

<http://stcroixhospice.com>

Provides a hospice care team that will work under the direction of your family physician to develop a plan of care that meets your unique goals, and they will closely coordinate visits that are right for you. Hospice services include nursing services, hospice aide services, volunteer services, therapies and emotional and spiritual support.

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## Housing Options – Subsidized

### ***ABBOTSFORD***

***Green Vista Apartments- Abbotsford Housing Authority*** (715) 223-4631

310 E. Pine St. Abbotsford, WI 54405

***Valley Crest Apartments- Abbotsford Housing Authority*** (715) 223-4631

104 W. Linden St. Abbotsford, WI 54405

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### ***DORCHESTER***

**Highland Apartments-Dorchester Non Profit Housing** (715) 654-5882

310 Kennedy Ave. Dorchester, WI 54425

**Kennedy Apartments-Dorchester Non Profit Housing** (715) 654-5882

320 Kennedy Ave. Dorchester, WI 54425

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### ***GREENWOOD***

**Black River View Apartments- Greenwood Housing Authority** (715) 214-9532

312 N. Reese St. Greenwood, WI 54437

**Harvestview Apartments- Horizon Management Group** (715) 229-2282

606 E. Begley St. Greenwood, WI 54437

<https://www.hmgapt.com/>

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***LOYAL***

**Hometown Village Apartments- Meridian Group Inc** (715) 748-2759

500 N. Division Street, Loyal, WI

**Thomas Apartments- Loyal Housing Authority** (715) 316-8589

402 N. Thomas St. Loyal, WI 54446

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***NEILLSVILLE***

**Country View Apartments** (715) 743-2233

300 Ferguson St. Neillsville, WI 54456

**Neillsville Manor- ACC Management** (715) 743-2233

200-214 East 4<sup>th</sup> St. Neillsville, WI 54456

311-315 Court St. Neillsville, WI 54456

**O'Neil Terrace- ACC Management** (715) 743-2233

719 Hewett St. Neillsville, WI 54456

**Pine Court Terrace- ACC Management** (715) 743-2233

300-314 State St. Neillsville, WI 54456

501-509 East 5<sup>th</sup> St. Neillsville, WI 54456

505-507 West 6<sup>th</sup> St. Neillsville, WI 54456

**Pine Estates- ACC Management** (715) 743-2233

600-617 Forest Street. Neillsville, WI 54456

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***OWEN***

**Poplar Apartments- ACC Management Group Inc.** (715)229-2282

319 N. East St. Owen, WI 54460

<http://www.hmgapt.com/apartments/clark/poplar.html>

**Black Creek Apartments- Horizon Management Group** (715)229-2282

310 and 330 N. Ash St. Owen, WI 54460

<https://www.apartments.com/black-creek-apartments-wen-wi/f4qhks/>

**Owen Heights Apartments- Horizon Management Group** (715)229-2282

709 E. 6<sup>th</sup> St. Owen, WI 54460

***THORP***

**Clarkway Place Apartments- Carlson Property Holdings** (715) 580-5360

603 N. Clark St. Thorp, WI 54771

**Morgan Plaza- Thorp Housing Authority** (715) 669-5599

113 E. Lawrence St. Thorp, WI 54771

***WITHEE***

**Vista Pines Apartments- Zenith Property Management** (715) 229-2838

313 W. 3<sup>rd</sup> St. Withee, WI 54498

## ABBOTSFORD

### Abbyland Apartments

(715) 613-3228

701 N. 4<sup>th</sup> Avenue

## COLBY

### Colby-Abbotsford Senior Village

(877) 377-1434

322 Dehne Drive

### Colby Cottages – Senior Apartments

(877) 377-1434

800-838 Community Drive

### Colby Cottages – Family Apartments

(877) 377-1434

500-514 Dehne Drive

### Colby Country Apartments

(608) 516-6256

511 W. Wausau Street

### Grayham Property Management

(715) 210-1033

203 W. Dolf Street

405 W. Wausau Street



## GREENWOOD

**Foxboro Property Management** (715) 836-6001

Steven Avenue

*Foxboroproperties.com for current openings*

**Grayham Property Management** (715) 210-1033

311 S. Eaton Avenue

**Riverside Crossing Apartments** (715) 679-0582

Linda Boulevard

**Stafford Rentals LLC** (715) 429-0853

110 and 111 N. Stafford Street

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## LOYAL

**Beck Rental & Property Management** (715) 491-5446

221, 222, 231 Main Street

501 & 503 W. Elm Drive

**Northland Loyal Apartments** (715) 255-9310

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## NEILLSVILLE

**Normington Properties** (715) 896-7278

Duplex – 129 E. 9<sup>th</sup> Street

4 Unit Complex - 120 E. 6<sup>th</sup> Street

2 Bedroom House -510 E. 6<sup>th</sup> Street

Duplex – 202 Court Street

Multi Unit Complex – 531/543 Hewett Street

House – 503 E 6<sup>th</sup> Street

**Sunset Place Apartments** (715)-635-1759

216 Sunset Place, Neillsville, WI 54456

## OWEN/WITHEE

### Beck Rental & Property Management

(715) 491-5446

Maple Manor – 201 E. 3<sup>rd</sup> Street, Owen

Old Withee School Apartments, 504 Division Street, Withee

613 E. 6<sup>th</sup> Street, Owen

### Chase Property

(715) 271-1741

1013 Division Street, Withee

## Thorp

### Kyrch Street Apartments

104 Kyrch Steet (Brad Matthison)

(715) 512-0264

200 Kyrch Street (Foxboro Property Management)

(715) 835-6001

## In Home Care/ Respite\*\*

### Compassus

(715) 301-7260

303 W. Upham St. Suite 200 Marshfield, WI 54449

<https://www.ascensionathome.com/ministry-home-care>

Provides home health, hospice, private duty/supportive care, infusion therapy, and grief support.

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### Aspirus at Home

(800)600-8296

109 S. Gibson St. Suite 5 Medford, WI 54451

<https://www.aspirus.org/aspirus-at-home-wisconsin/our-locations/aspirus-at-home-wisconsin-510>

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### Black River Memorial Hospital Home Care

(715) 284-3662

711 W. Adams St. Black River Falls, WI 54615

<https://www.brmh.net/services/home-based/homecare>

Offers services within 30-minute drive time from Black River Falls. Some south-western areas of Clark County covered.

Services offered are nursing services, home health aide services, in home therapy services, personal care services and supportive care services.

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### International Quality Homecare

(866) 591-5073

1210 W. 4<sup>th</sup> St. Suite A Neillsville, WI 54456

<http://www.internationalquality.com/>

Personal Care Services, Nursing Care Services, Home Health Aide, Homemaking and Supportive Homecare Services, Independent Living Skills, In-Home Respite Services, Therapy Services, Residential Care Services (Group Home) and Concierge (housekeeping, meal planning, etc.)

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**Lakeland Home Healthcare**

(715) 239-2075

27477 Hwy 64, Suite D, Cornell, WI 54732

<https://www.lakehhc.com>

Skilled Nursing, Physical therapy, Occupational therapy, Speech therapy and Medical social services

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**Marshfield Senior Services**

(844) 853-5310

1204 S. Central Ave. Marshfield, WI 54449

(715) 387-8004

<https://www.marshfieldseniorservices.com>

Offers personalized care 2 to 24 hours a day, seven days a week, including weekends and holidays. Some services offered include meal planning and preparation, shopping and errands, light housekeeping, transportation, medication reminders, respite care, bathing/grooming, dressing, Alzheimer/Dementia support, incontinence support, ambulatory support, companionship, and personalized assistance.

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**Moore Genuine Care**

(866) 286-8218

711 Anderson St. Augusta, WI 54722

(715) 286-2734

<http://www.mooregenuinehomecare.com>

Privately owned Home Health Care Company licensed by the state of Wisconsin.

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**Transitions at Home Health**

(715) 544-2322

1902 Post Road Stevens Point, WI 54481

Skilled nursing, Physical Therapy, Occupational Therapy, and Home Health Aid

\* Additional Private Pay Provider list available upon speaking with Information and Specialist through the Clark ADRC at 715-743-5166.

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**Christian Servants Home Care**

(715) 281-7965

W5866 Easter Lily Dr., Appleton, WI 54915-7273

[melissa.iverson@christianservantshomecare.com](mailto:melissa.iverson@christianservantshomecare.com)

Non-medical in-home supportive home care. Our services include personal cares (bathing/toileting grooming), medication reminders, light housekeeping, assistance with errands/transportation, laundry, meal prep, cooking, companionship, general supervision and respite.

Clark County Resource Handbook

Aging &amp; Disability Resource Center of Clark County (ADRC)

Call 715-743-5166

## Legal Assistance

### Disability Rights Wisconsin

(800) 928-8778

<http://www.disabilityrightswi.org>

131 W. Wilson St. Suite 700 Madison, WI 54703

(608) 267-0214

217 W. Knapp St. Rice Lake, WI 54868

(715) 736-1232

6737 W. Washington St. Suite 3230 Milwaukee, WI 53214

(414) 773-4646

Disability Rights Wisconsin provides advocacy for people with disabilities who have been discriminated against, neglected, abused, or denied a needed service or program based on a disability.

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### Lawyer Referral & Information Services-State Bar of WI

(800) 362-9082

Does not provide referral for pro-bono or reduced rates.

Services are to help you figure out if you need a lawyer, and how to proceed if you do.

Operated by GWAAR, the Guardianship Support Center responds to requests for information through a toll-free helpline or by email.

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### Wisconsin Judicare, Inc.

(800) 472-1638

401 Fifth St. Suite 200 Wausau, WI 54403

(715) 842-1681

P.O. Box 6100 Wausau, WI 54402

Email: [Info@judicare.org](mailto:Info@judicare.org)

[www.judicare.org](http://www.judicare.org)

A non-profit law firm that's mission is to provide legal assistance to those who otherwise cannot afford it. Serves low-income individuals in 33 northern counties as well as Native Americans throughout the State.

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# Long Term Care Options Counseling

## Aging and Disability Resource Center of Clark County

517 Court St. Room 201 Neillsville, WI 54456

(866) 743-5144

(715) 743-5166

Offer information about the choices that are available to meet your long-term care needs, discussing factors to consider when making long-term care decisions. This includes enrollment into long-term care options (Family Care and IRIS).

## Mental Health Services

Check your local phone book for other available services

### Clark County Community Services

(715) 743-5208

<https://www.clarkcountywi.gov/community-services>

517 Court St. Room 503 Neillsville, WI 54456

Provides outpatient mental health and substance abuse services

# Medical Equipment Loan Closets

## Aging and Disability Resource Center of Clark County

(866) 743-5144

517 Court St. Room 201 Neillsville, WI 54456

(715)743-5166

<https://www.clarkcountywi.gov/adrc>

Wheelchairs (limited quantities) walkers, canes, bath chairs etc.

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## Compass IL (formerly Center for Independent Living Western Wisconsin)

(800) 228-3287

2920 Schneider Ave. SE Menomonie, WI 54751

(715) 233-1070

2004 Highland Ave. Suite H Eau Claire, WI 54701

(715) 514-4200

[www.compassil.org](http://www.compassil.org)

Provides assistive technology items for short-term trials. Staff also have knowledge of where to acquire equipment and any potential funding options that may be available.

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## Health Equipment Lending Program- (HELP) Closet Also Known As the Good News Project

(715) 843-5985

1106 Fifth St. Wausau, WI 54403

<https://www.goodnewswi.com/program-info-and-hours-help/>

Loans hospital beds, walkers, wheelchairs, commodes, canes, crutches and other medical equipment to those in need.

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# Payee Services

A representative payee, or substitute payee, is a person who acts as the receiver of United States Social Security Disability or Supplemental Security Income for a person who is not fully capable of managing their own benefits, i.e. cannot be their own payee.

## Beneficial Rep Payee Services

(715) 831-9349

1439 Lyndale Ave. Eau Claire, WI 54701

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## House Calls of Menomonie

(888) 232-6475

1921 Talen St. P.O. Box 361 Menomonie, WI 54751  
<http://www.housecallsinc.org>

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## Payee Service Inc

(715) 233-0203

390 Red Cedar St. #R Menomonie, WI 54751

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## RP Services of Wisconsin Inc.

(715) 285-5020

P.O. Box 368 Arkansaw, WI 54721

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## Social Security Representative Payee Program

(800) 772-1213

<https://www.ssa.gov/payee>

Assist in finding a representative payee if you are concerned that someone you know becomes incapable of managing or directing the management of their benefits.

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**HALO Guardianship Services, Inc**

(715) 579-1195

W8286 Pine Rd. Thorp, WI 54771

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Substance Abuse Services

**Clark County Community Services**

(715) 743-5208

517 Court St. Room 503 Neillsville, WI 54456

<https://www.clarkcountywi.gov/community-services>

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# Transportation Services

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## Abby Vans

(715) 743-3364

1115 W. 4<sup>th</sup> Street, Neillsville, WI 54456

**Abby Vans** Inc, an established transportation service, has been proudly providing non-emergency, specialized transportation to elderly and disabled individuals.

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## Clark County Social Services

(715) 743-5233

517 Court St. Room 502 Neillsville, WI 54456

Volunteer transportation programs provide curb to curb transportation for people 60 years of age or older and people with disabilities for non-emergency medical appointments.

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## *Interfaith Caregivers of Clark County*

(715) 743-2885

Transportation for individuals that are 60 and older

## VEYO (Previously MTM Inc.

(866) 907-1493

<http://wi.ridewithveyo.com>

Provides medical transportation to Wisconsin Medicaid and Badger Care Plus members. Call to schedule a ride.

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## New Freedom Transportation- A CILWW Program

(800) 228-3287

<https://cilww.com/transportation-services/>

Provides transportation to people that have a temporary or permanent disability or are frail elderly and have a transportation barrier.

## Veteran's Services

### Department of Veterans Service

(715) 743-5160

517 Court St. Room 304 Neillsville, WI 54456

(715) 743-8416

Veterans Service Officer- Aaron Greisen

### Clark County Veteran's Outpatient Clinic

(715) 229-4701

8 Johnson Street Owen, WI 54460

## Youth Transition

### Aging and Disability Resource Center of Clark County

(866)743-5144

517 Court St. Room 202 Neillsville, WI 54456

(715)743-5166

<https://www.clarkcountywi.gov/adrc>

Assist in Transition, ages 17 years 6 months

# Personal Preparedness Websites and Apps

Your preparedness before an emergency occurs is the key to surviving an emergency. Here are some resources to help you be prepared.

## *Basic Emergency Prep and Supply Kit Information*

- *American Red Cross- Disaster Preparedness for Seniors by Seniors. 32 page booklet can be downloaded at this [link](#).*
- *Emergency preparedness toolkit for persons with disabilities from the WI Council on Physical Disabilities. <https://cpd.wisconsin.gov/toolkit.htm>  
(608) 266-3118*
- *Ready Seniors.gov <https://www.ready.gov/seniors>  
(800) 621-3362*
- *Ready WI.Gov <https://readywisconsin.wi.gov/>  
(608) 242-3000*  
*September each year is Emergency Preparedness Month. Find materials at this link <https://www.ready.gov/september>*
- *Disaster Preparedness Guide for Seniors and Caregivers <https://www.seniorliving.org/research/disaster-preparedness/>*
- *Emergency Preparedness for Seniors from CDC. <https://www.cdc.gov/aging/publications/features/older-adult-emergency.html>  
(800) 232-4636*

*Emergency Preparedness Apps (for phones and tablets) and Resources Apps for Volunteers, Emergency Responders, and People with Disabilities This list of apps is meant to be a resource and is not an endorsement of these apps. This is also not an all-inclusive list, but a compilation of information on apps that may be helpful in emergency situations. Download the 7 page list at <https://cpd.wisconsin.gov/pdffiles/documents/emergency-prep-apps.pdf>*

***Be sure to check your local Emergency Management Website for information!***

*NOTES:*

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