

## **Resource Directory**

517 Court Street Room 201 Neillsville, WI 54456

Phone: (715) 743-5166 Toll-Free: (866) 743-5144 Fax: (715) 743-5240

Email: clarkadrc@co.clark.wi.us

Website: co.clark.wi.us

<u>Disclaimer</u>: This list is provided to you for informational purposes only and the providers are not listed in any particular order. You are solely responsible to verify the credentials of a provider/resources (i.e. background checks). ADRC does not assume any responsibility for these providers/resources and does not guarantee the quality or availability of services.

# **ADRC OFFICE STAFF**

ADRC DIRECTOR	Lynne McDonald		
Financial Manager	Lynn Crothers		
Admin Assistant/Benefits Specialist	LISA WALDHART		
Admin Assistant Aging & Nutrition	Kim Stetzer		
Elder Benefit Specialist	Terri Esselman		
DISABILITY BENEFIT SPECIALIST	CRYSTAL RUETH		
INFORMATION AND ASSISTANCE &	Hannah Quicker		
Dementia Care Specialist			
INFORMATION AND ASSISTANCE SPECIALIST	MICHELLE BERDAN		
CONTRACTED STAFF			
Certified Dietitian	Wendy Backaus		
715-937-5171			

#### Contents

Resource Directory	1
ADRC OFFICE STAFF	2
What is an ADRC?	4
Abuse & Neglect	6
Adult Day Services	7
Advocacy Organizations	8
Alzheimer's Disease, Dementia & Memory Loss	10
Assisted Living (RCACs)	11
Caregiver Resources	13
Community Resources	14
Emergency Response Systems	17
Employment	19
Financial Assistance/Loan Programs	20
Food & Nutrition Programs	21
Food Pantries	22
Hard of Hearing/Deaf & Vision Impairment	24
Hospice Services	25
Housing Options – Subsidized	26
Housing Options – Non-Subsidized	29
In Home Care/ Respite**	32
Legal Assistance	34
Long Term Care Options Counseling	35
Mental Health Services	35
Medical Equipment Loan Closets	
Nursing Homes	
Nutrition Centers	
Payee Services	
Substance Abuse Services	40
Transportation Services	40
Veteran's Services	41
Youth Transition	41
Personal Preparedness Websites and Apps	

Clark County Resources Aging & Disability Resource Center of Clark County **(ADRC)** Call 715-743-5166

# What is an ADRC?

The Aging and Disability Resource Center (ADRC) is a public office that people can find in their communities for older people and adults with disabilities, as well as their families and friends. Our staff is available to answer your questions and help you explore all of your options. Free, private, confidential meetings with our staff are available at the resource center, over the telephone, or in a visit to your home.

We will provide links for services such as:

- **Elder Benefits counseling-** Providing services to adults ages 60 and older regarding information related to Social Security, Medicare, health insurance and other public and private benefit programs. Services include assistance with filing claims, solving claim errors, appealing decisions, and understanding and comparing supplemental health insurance policies.
- **Disability Benefits counseling-** Providing services to people ages 18-59 with physical and/ or developmental disabilities, mental illness and substance abuse disorders, regarding public and private benefits, including assistance with application and appeal procedures.
- **Information and Assistance-** Provide knowledge about services, programs, and solutions for disability and long-term care issues such as living arrangements, health, adult protective services, employment and training for people with disabilities, home maintenance, nutrition, Social Security, and other publicly funded programs.
- **Youth Transition Services-** Information about resources available when youth with disabilities reach adulthood.
- **Long-term care options counseling-** Offer information about the choices that are available to meet your long-term care needs discussing factors to consider when making long-term care decisions. This includes enrollment into long term care options (Family Care and IRIS).
- Adaptive Equipment loan closet- Adaptive equipment available to borrow including commodes, bath benches, walkers, wheelchairs, etc.
- **Family caregiver services-** Consultation with individuals and families, support group, respite programs, adult day care, educational materials.
- **Health & Wellness programs-** Healthy living programs, falls prevention workshops, nutrition workshops, and caregiver support workshops.
- Incontinence supplies
- **Liquid nutritional supplements-** Available at reduced prices to adults who have a doctor's or dietician's order for the products.
- **Home Delivered Meals-** Meals are delivered to homebound adults age 60+ and includes a check on their well-being.
- **Senior dining-** Healthy, appetizing meals served at senior centers and public housing. Opportunity for networking, visiting with friends, and volunteering.
- **Memory care connections-** Support for spouses and others caring for a loved one with Alzheimer's disease at home.

What is an ADRC continued

- **Private-Pay caregiver list-** Families needing to hire a caregiver can review a list of private pay persons seeking work. Families use their private funds to directly pay caregivers.
- **Tax-aide-** Help with filing Wisconsin Homestead Tax and income tax returns.
- **Transportation-** Information about transportation choices and volunteer drivers.
- **Farmer's Market Vouchers-** Assistance with the application for fresh produce vouchers (June-October).
- **Wisconsin Home Energy Assistance Program-** Assistance with application for heating and electric assistance for the heating season (October- May).

# **Abuse & Neglect**

#### Clark County Department of Social Services Adult Protective Services (715) 743-5233

517 Court St. Room 502 Neillsville, WI 54456 Business Hours: Monday-Friday 8:00am-4:30pm

Aids elder adults and adults-at-risk who have been abused, neglected or exploited. Also provides services to keep elder adults safe in their homes.

#### Long Term Care Ombudsman

Board on Aging and Long-Term Care 1402 Pankratz St. Suite 111 Madison, WI 53704

https://www.dhs.wisconsin.gov/aging/ltcombud.htm

Responds to complaints and problems of residents or recipients of long-term care, such as care in nursing homes, community-based residential facilities, and services of managed long-term care programs (Family Care and IRIS).

#### **Personal Development Center Inc.**

1031 E. Division St. Suite 1 Neillsville, WI 54456

http://www.pdcmarshfield.com

Personal Development Center is the domestic abuse agency serving Marshfield and its surrounding areas as well as all of Clark County. They work with elderly, adults, youth, children and families to help keep victims of domestic violence and sexual assault safe and work towards eliminating domestic violence/sexual assault in our communities.

Clark County Resources Aging & Disability Resource Center of Clark County **(ADRC)** Call 715-743-5166 (866) 743-5233 Emergency After Hours: (715) 743-3157

Toll Free: (877)743-6262

(715) 743-6401

(800) 815-0015

24 Hour Crisis Line: (715)421-1509

# **Adult Day Services**

#### **Community Outreach Program**

W4266 County Hwy X Owen, WI 54460

http://www.clarkrehabandliving.com/day-services.phtml

A division of Clark County Rehabilitation and Living Center and is located within the same building. The program provides both day services and prevocational services. A participant can come for one service or a mix of both. The services are based both in house and within the community. All staff are CPR and First Aid certified.

#### Willow Ridge Adult Day Care

W4266 County Hwy X Owen, WI 54460

http://www.clarkrehabandliving.com/day-services.phtml

Licensed by the state of Wisconsin. There are two Willow Ridge locations in Clark County.

(715) 229-2172

(715) 229-2626

# **Advocacy Organizations**

#### **Clients Rights Office- WI Department of Health Services**

(608) 266-5525

(800) 928-8778

WI Department of Health Services Client Rights Office P.O. Box 7851 Madison, WI 53707

#### https://www.dhs.wisconsin.gov/clientrights/index.htm

The Clients Rights office serves individuals receiving services for developmental disability, mental health, and substance use. Individuals may receive these services in a variety of inpatient and outpatient settings, including adult family homes, clinics, community based residential facilities, facilities operated by the WI Department of Health Services, and group homes. Inmates, emergency room patients, and single-person provider clinic patients are not served by the Client Rights Office.

Disability Rights Wisconsin	(800) 928-8778
131 W. Wilson St. Suite 700 Madison, WI 54703	(608) 267-0214
217 W. Knapp St. Rice Lake, WI 54868	(715) 736-1232
6737 W. Washington St. Suite 3230 Milwaukee, WI 53214	(414) 773-4646

http://www.disabilityrightswi.org

Disability Rights Wisconsin provides advocacy for people with disabilities who have been discriminated against, neglected, abused, or denied a needed service or program based on a disability.

#### **Family Care and IRIS Ombudsman**

http://www.disabilityrightswi.org/learn/family-care-and-iris-ombudsman-program

Provides assistance for people ages 18-59 who are currently enrolled or are eligible but not yet enrolled in Family Care, Family Care Partnership, or IRIS. They provide information on consumer rights, seek ways to resolve issues through informal strategies, assist in filing complaints for formal appeals and grievances, provide technical assistance or representation for administrative hearings, work collaboratively with Wisconsin Department of Health Services on due process problems or on issues that impact enrollees, and provide education at community forums or presentations about the Ombudsman program and consumer rights in Family Care and IRIS.

#### Greater Wisconsin Agency on Aging Resources, Inc. (GWAAR)

1414 MacArthur Road, Suite A Madison, WI 53714 https://gwaar.org

Provide information, training, and resources needed to develop advocacy skills.

#### Long Term Care Ombudsman

(800) 815-0015

(715) 677-6723

Board on Aging and Long-Term Care 1402 Pankratz St. Suite 111 Madison, WI 53704

https://www.dhs.wisconsin.gov/aging/ltcombud.htm

Responds to complaints and problems of residents or recipients of long-term care, such as care in nursing homes, community-based residential facilities, and services of managed long-term care programs (Family Care and IRIS).

# Alzheimer's Disease, Dementia & Memory Loss

Alzheimer' Association of Greater Wisconsin	24 hour helpline (800) 272-3900
Wausau: 120 Clark St. Suite 120 Wausau, WI 54440	(715) 845-7000
https://www.alz.org/gwwi	
Caregiver Support	(866) 743-5144
ADRC of Clark County 517 Court St. Room 201 Neillsville, WI 544	56 (715) 743-5166
Contact ADRC for information on Caregiver support group option this time.	s—memory care clinic is no longer at

#### **Safety Net Tracking Systems**

www.safetynettracking.com

The goal of Safety Net is to save lives by locating missing persons who suffer from Alzheimer's, Autism, persons with developmental disabilities, or other high-risk wanderers. Contact the Clark County Sheriff's office **(715-743-3157)** and they can assist you.

(877) 434-6384

# **Assisted Living (RCACs)**

#### The type of Assisted Living Facility is based on how it is licensed:

#### Residential Care Apartment Complexes (RCACs)

- Residential Care Apartment Complexes (RCACs) are Adult Independent apartments.
- Private lockable entrance, kitchen with stove, private bathroom, sleeping/living areas.
- Individual can receive up to 28 hours of assistance per week.
- Current listing of residential care apartment complexes: https://www.dhs.wisconsin.gov/guide/rcac.htm

Colby Retirement Community	(715) 223-1612
510 W. Wausau St. Colby, WI 54421 http://colbyretirement.com	
Neillsville Retirement Community Assisted Living	(715) 743-6700
1211 Lloyd St. Neillsville, WI 54456 https://neillsvilleretirement.com	
Traditions Assisted Living	(715) 669-3844
418 E. Stanley St. Thorp, WI 54771	
http://www.traditionsassistedliving.com	

# Assisted Living (CBRFs)

Community Based Residential Facilities (CBRFs)

- State licensed: 24-hour supervision, meals, medication monitoring, personal care, semi-private, private rooms or apartments.
- May or may not have a private bathroom in each room.
- Facilities generally have 5-25 residents
- Current listing of Community Based Residential Facilities: <u>https://www.dhs.wisconsin.gov/guide/cbrf.htm\</u>

### Vita Care Living (715) 223-2182 100 S. 4th Ave. Abbotsford. WI 54405 https://www.vitacareliving.com/homes/wisconsin-homes/abbotsford-assisted-living/ **Pabichs Residential Facility** (715) 267-6212 311 W. Hunt St. Greenwood, WI 54437 **Riverside Assisted Living** (715) 743-2828 1210 W. 4th St. Neillsville, WI 54456 http://liveatriverside.com The Homeplace Assisted Living (715) 429-1007 155 N. 3<sup>rd</sup> St. Dorchester, WI 54425 http://www.thehomeplaceof.com **Turner Integrity Care** (715) 669-6180 104N Soderberg Dr. Thorp, WI 54771 http://www.turnerintegritycare.com Woodland CBRF Care (715) 229-2172 W4266 County Hwy X Owen, WI http://www.clarkrehabandliving.com/cbrf-care.phtml

Clark County Resources Aging & Disability Resource Center of Clark County **(ADRC)** Call 715-743-5166

# **Caregiver Resources**

Family Caregiver Support Program- ADRC of Clark County							(866) 743-5144								
517	7 Court St	. Ro	om	201	Neills	ville, V	WI 5445	56					(715	) 743-52	166
P			c	c	•1	,			,	C	~	60	,	c	,

Provides services for family and unpaid caregivers who care for someone (age 60+ and are frail, needs assistance with 2 ADL'S or IADL'S, caregivers caring for an individual of any age who has Alzheimer's disease or other dementia, grandparents and relative caregivers 55 years of age and older who care for children age 18 and younger.) The grant also covers grandparents and relatives (age 55+) who are primary caregivers of adults with disabilities (ages 19 to 59) years of age.

# **Community Resources**

#### **Catholic Charities**

Local Office: P.O. Box 2186 540 S. Third Ave. Wausau, WI 54402 Email: info@cclse.org https://cclse.org

Services provided are Community Homeless Facilities, Beyond Shelter program, Charitable Outreach, Advocacy, Financial Education & Enrichment, Representative Payee, Program, Disaster Response, Disability Services, Adoption, Post Adoption Resource Center, Pregnancy Support Services and Immigration Assistance

#### **Indianhead Community Action Agency**

1000 College Ave. West P.O. Box 40 Ladysmith, WI 54848 http://www.indianheadcaa.org

Business development, child abuse and neglect prevention board, community services/connection stores and more, early head start-child care partnerships, early head start-family foundations home visiting, food pantry, head start, home energy advantage, housing programs, Indianhead information services, legal assistance for victims, skills enhancement, supportive services for veteran families, and weatherization.

#### **Interfaith Volunteer Caregivers of Clark County**

P.O. Box 222 Neillsville, WI 54456 http://volunteersinfaith.org

Volunteers provide services such as friendly visiting and companionship, telephone reassurance, local transportation, shopping and errand service, short term respite for family caregivers, assistance with paperwork, light household chores and repairs, and seasonal yardwork.

Clark County Resources Aging & Disability Resource Center of Clark County **(ADRC)** Call 715-743-5166 (888) 212-4357 (715) 849-3311

(715) 743-2885

(715) 532-4222

#### **House of Mercy**

141 Main St. Loyal, WI 54446 http://cclse.org/loyal-beyond-shelter

A Beyond Shelter Program developed by Catholic Charities that utilizes the Housing First approach which involves moving homeless individuals and/or families directly into housing and then aligning them to support services.

Serves single women and women with children from Clark County.

ADRC of Clark County	(866) 743-5144
517 Court St. Room 201 Neillsville, WI 54456	(715) 743-5166

The ADRC will assist people 60 years and older with applications for the energy assistance program. All applications are processed by the Department of Social Services.

#### **USDA Rural Development**

5417 Clem's Way Stevens Point, WI 54482 https://www.rd.usda.gov/wi

Provides a variety of low-interest loans to income eligible persons for housing and housing needs. Provides grants to persons age 62 or older that are unable to repay a repair loan.

#### Western Dairyland Community Action Agency

23122 Whitehall Road Independence, WI 54747 http://www.westerndairyland.org Email: weatherization@wdeoc.org

Weatherization services provided to eligible residents. If you qualify for energy assistance you are automatically eligible for weatherization services.

(800) 782-1063

(715) 345-7600

15

#### Wisconsin Lifeline & Link-Up Program

Contact your local telephone company

Lifeline & Link-Up is designed to help low-income people or people on a fixed income, reduce their phone or cell phone charges.

To apply, contact your local telephone company and say you would like to apply for the Lifeline & Link-Up programs.

If you have further questions or have a complaint call the Public Service Commission at (800)225-7729 or visit the website at <u>https://psc.wi.gov/Pages/Programs/LifeLineLinkup.aspx</u>

# **Emergency Response Systems**

#### Alert1

https://www.alert-1.com

A personal emergency response system service that offers a variety of products and services for home and in the community.

A personal emergency response system service that offers a variety of products and services for home and in the community.

#### **Clark Electric Cooperative- First Call**

1209 W. Dall-Berg Rd P.O. Box 220 Greenwood, WI 54437 https://www.cecoop.com/first-call-emergency-monitoring

Individuals can call for assistance with the touch of a button. Systems can be worn as a pendant or a wristband. Additional features may be available.

#### MedicalAlert

https://medicalalert.com

A personal emergency response system service that offers a variety of products and services for home and in the community.

#### **Medical Guardian**

https://www.medicalguardian.com

A personal emergency response system service that offers a variety of products and services for home and in the community.

#### (877) 721-852

(800) 800-2537

(866) 279-6544

(715) 267-6544

(800) 668-9200

#### **Philips Lifeline**

#### https://www.lifeline.philips.com

A personal emergency response system service that offers a variety of products and services for home and in the community.

#### **Senior Safety Medical Alert Systems**

https://www.seniorsafety.com

A personal emergency response system service that offers a variety of products and services for home and in the community.

(888) 473-2800

(800) 250-5826

#### Adult Development Services (ADS)

302 S. Jones St. Greenwood, WI 54437 Email: ccads@co.clark.wi.us http://adsgreenwood.com

Offers vocational programs for people with disabilities. Programs consist of facility based pre-vocational, community based supported, and community based integrated services.

#### **Division of Vocational Rehabilitation**

221 W. Madison St. Suite 2 Eau Claire, WI 54703 https://dwd.wisconsin.gov/dvr

The Division of Vocational Rehabilitation provides employment services and counseling to people with disabilities, provide or arrange for services to enable an individual to go to work, and provide training and technical assistance to employers regarding disability employment issues.

#### Wisconsin Job Center- Clark County

501 Hewitt St. Neillsville, WI 54456 https://jobcenterofwisconsin.com/Default.aspx

Services provided: general staff assistance, specialist staff assistance, resource room facilities, job seeker services, youth services, and business services

Partner agency: Workforce Resource

(715) 743-4631

(715) 267-7228

(800) 622-1771

TTY (888) 877-5939

# **Financial Assistance/Loan Programs**

#### **USDA Rural Development**

(715) 345-7600

5417 Clem's Way Stevens Point, WI 54482 https://www.rd.usda.gov/wi

Provides a variety of low-interest loans to income eligible persons for housing and housing needs. Provides grants to persons age 62 or older that are unable to repay a repair loan.

#### **Housing Rehabilitation Program**

(715) 738-2596

Chippewa County Housing Authority 711 N. Bridge St. Room 14 Chippewa Falls, WI 54729 http://www.co.chippewa.wi.us/community/housing-authority/home-repair

A loan program designed to assist low- and moderate-income households with repairs to their homes.

# **Food & Nutrition Programs**

#### **Food Share/WREA**

Western Region for Economic Assistance https://www.dhs.wisconsin.gov/foodshare/index.htm

To apply for Food Share there are 4 options:

- Online: Visit https://access.wisconsin.gov to complete an application
- Call: Western Region for Economic Assistance at (888) 627-0430 to complete an application
- Local Agency: Clark County Department of Social Services 517 Court St. Room 502 Neillsville, WI 54456 (715) 743-5233
- Complete a request for assistance and set the filing date. Once this request if received by the Western Region for Economic Assistance, the applicant will be contacted to set up an application interview
- Mail: Complete application and mail to: CDPU P.O. Box 5234 Janesville, WI 53547

#### Home Delivered Meals & Liquid Nutritional Supplements

ADRC of Clark County 517 Court St. Room 201 Neillsville, WI 54456

Home delivered meals are available for persons 60 years and older (and their spouse and/or disabled adult children living with and elderly parent) that meet eligibility requirements. Liquid nutritional supplements are available to persons with a doctor or dieticians order that aren't enrolled in a Family Care or IRIS program.

#### CAFÉ 60

ADRC of Clark County 517 Court St. Room 201 Neillsville, WI 54456

Café 60 is available for persons 60 years of age or older. Vouchers available to eat a delicious and nutritious meal at Schmitty's on Main in Neillsville or Aroma Café in Thorp.

#### Senior Farmer's Market Vouchers

ADRC of Clark County 517 Court St. Room 201 Neillsville, WI 54456

Vouchers are available to purchase Wisconsin grown fruits and vegetables from certified vendors. Vouchers are distributed from June through October 31<sup>st</sup>

Clark County Resources Aging & Disability Resource Center of Clark County **(ADRC)** Call 715-743-5166

(888)627-0430

(866) 743-5144

(866)743-5144

(866) 743-5144

(715) 743-5166

# **Food Pantries**

St. Bernard Catholic Church	(715)223-4026
400 N. 2 <sup>nd</sup> Avenue, Abbotsford, WI 54401	
Every Thursday 2:00 – 4:00 p.m.	
Drive Through	
Community United Pantry-Zion Lutheran Church	(715) 223-2166
301 N. 2 <sup>nd</sup> St. Colby, WI 54421	
Serves Abbotsford, Colby, Curtiss, and Dorchester residents Tuesdays 9:00am-11:00am	
Greenwood Food Pantry-Missionary Baptist Church	(715) 267-6114
302 N. Main St. Greenwood, WI 54437	
Serves Greenwood and Willard residents 3 <sup>rd</sup> Wednesday of each month from 2:00-6:00pm (or by appointment)	

#### Loyal Community Food Pantry/Indianhead Community Action Agency (715)503-1071

132 N. Main St. Loyal, WI 54446

Serves all Clark County residents Tuesday & Thursday from 9:00 am – 12:00 p.m. Wednesday 2:30 p.m. - 5:00 p.m.

<b>Clark County Area Food Pantry and Resource Center</b> 1030 East Division Street Neillsville, WI 54456 Serves residents within a 15-mile radius of Clark County Tuesdays 0.00am 1.00nm Thursdays 12:00nm 4:00nm	(715) 743-2885
Tuesdays 9:00am-1:00pm, Thursdays 12:00pm-4:00pm Emergency needs call 715-743-2885	
Fruit of the Vine Food Pantry- Trinity Christian Fellowship	(715) 206-0137
W11581 County Rd X Stanley, WI 54768	
1 <sup>st</sup> and 3 <sup>rd</sup> Tuesdays of the month 4:00pm-6:00pm	
<b>Owen-Withee Food Pantry</b> 1127 Division St., Withee, WI 54498	(715) 255-0013
Serves residents within the Owen-Withee School District Third Tuesday of the month from 2:00pm-3:00pm or by appointment Delivery Available	
Thorp Community Food Pantry	(715)669-5861
116 N. Washington St. Thorp, WI 54771	
2 <sup>nd</sup> Friday of even numbered months 2:00 pm – 4:00 pm (or by appointment) 2 <sup>nd</sup> Saturday of even numbered months 8:00am-10:00am (or by appointment)	
Trinity Food Pantry- Trinity Lutheran Church	(715) 223-2155
201 S. Washington St. Unity, WI 54438	
Wednesdays from 5:30pm-7:00pm	

# Hard of Hearing/Deaf & Vision Impairment

Center for Independent Living Western Wisconsin	(800) 228-3287				
2920 Schneider Ave. SE Menomonie, WI 54751 2004 Highland Ave. Suite H Eau Claire, WI 54701 http://www.cilww.com	(715) 233-1070 (715) 514-4200				
Equipment to assist hearing impairment is available for loan.					
Office for the Deaf and Hard of Hearing	(855) 359-5252				
Local Hearing Specialist: Jennifer Anderson 610 Gibson St. Suite 1 Eau Claire WI 54701 jenniferj.anderson@dhs.wisconsin.gov https://www.dhs.wisconsin.gov/odhh/index.htm	(715)-502-9355				
Provides information and referral services, consultation, and technical assistance.					
Telecommunications Equipment Purchase Program (TEPP)	(608) 231-3305				
Public Service Commission P.O. Box 7854 Madison, WI 53707 <u>https://psc.wi.gov/Pages/Programs/TEPP.aspx/</u>	(888) 816-3831				
Helps people with disabilities buy equipment they need in order to use basic telephone services.					

#### Office for the Blind and Visually Impaired

Local Rehabilitation Specialist for the Blind: Al Thompson 610 Gibson St. Suite 1 Eau Claire, WI 54701 <u>Al.Thompson@dhs.wisconsin.gov</u> https://www.dhs.wisconsin.gov/blind

Provides information and referral services, consultation, and technical assistance.

(888) 879-0017

(608) 266-1255

# **Hospice Services**

#### Compassus

303 W. Upham St. Suite 200 Marshfield, WI 54449 <u>https://www.ascensionathome.com/ministry-home-care</u>

Provides home health, hospice, private duty/supportive care, infusion therapy, and grief support.

#### **Black River Memorial Hospital Home Hospice**

711 W. Adams St. Black River Falls, WI 54615 https://homecare.brmh.net/hospice/

Offers services within 30-minute drive time from Black River Falls. Some south-western areas of Clark County covered.

#### Hope Hospice & Palliative Care Inc.

537 W. Broadway, Medford, WI 54451 https://hhospice.com/

#### **St Croix Hospice**

1280 W. Clairemont Ave. Eau Claire, WI 54701 http://stcroixhospice.com

Provides a hospice care team that will work under the direction of your family physician to develop a plan of care that meets your unique goals, and they will closely coordinate visits that are right for you. Hospice services include nursing services, hospice aide services, volunteer services, therapies and emotional and spiritual support.

Clark County Resources Aging & Disability Resource Center of Clark County **(ADRC)** Call 715-743-5166 (715) 301-7260

(715) 284-3662

(715)-748-3434

(855) 278-2764

# **Housing Options – Subsidized**

Abbotsford	
Green Vista Apartments- Abbotsford Housing Authority	(715) 223-4631
310 E. Pine St. Abbotsford, WI 54405	
Valley Crest Apartments- Abbotsford Housing Authority	(715) 223-4631
104 W. Linden St. Abbotsford, WI 54405	
Dorchester	
Highland Apartments-Dorchester Non Profit Housing	(715) 654-5882
310 Kennedy Ave. Dorchester, WI 54425	
Kennedy Apartments-Dorchester Non Profit Housing 320 Kennedy Ave. Dorchester, WI 54425	(715) 654-5882
Greenwood	
Black River View Apartments- Greenwood Housing Authority	(715) 214-9532
312 N. Reese St. Greenwood, WI 54437	
Harvestview Apartments- Horizon Management Group	(715) 229-2282
606 E. Begley St. Greenwood, WI 54437 https://www.hmgapt.com/	

## LOYAL

Hometown Village Apartments- Meridian Group Inc	(715) 748-2759
500 N. Division Street, Loyal, WI	
Thomas Apartments- Loyal Housing Authority	(715) 316-8589
402 N. Thomas St. Loyal, WI 54446	
Neillsville	
Country View Apartments	(715) 743-2233
300 Ferguson St. Neillsville, WI 54456	
Neillsville Manor- ACC Management	(715) 743-2233
200-214 East 4 <sup>th</sup> St. Neillsville, WI 54456 311-315 Court St. Neillsville, WI 54456	
O'Neil Terrace- ACC Management	(715) 743-2233
719 Hewett St. Neillsville, WI 54456	
Pine Court Terrace- ACC Management	(715) 743-2233
300-314 State St. Neillsville, WI 54456 501-509 East 5 <sup>th</sup> St. Neillsville, WI 54456 505-507 West 6 <sup>th</sup> St. Neillsville, WI 54456	
Pine Estates- ACC Management	(715) 743-2233
600-617 Forest Street. Neillsville, WI 54456	

### **O**WEN

Poplar Apartments- ACC Management Group Inc.	(715)229-2282
319 N. East St. Owen, WI 54460 <u>http://www.hmgapt.com/apartments/clark/poplar.html</u>	
Black Creek Apartments- Horizon Management Group	(715)229-2282
310 and 330 N. Ash St. Owen, WI 54460 https://www.apartments.com/black-creek-apartments-wen-wi/f4qhkns/	
Owen Heights Apartments- Horizon Management Group	(715)229-2282
709 E. 6 <sup>th</sup> St. Owen, WI 54460	
Тногр	
Clarkway Place Apartments- Carlson Property Holdings	(715)580-5360
603 N. Clark St. Thorp, WI 54771	
Morgan Plaza- Thorp Housing Authority 113 E. Lawrence St. Thorp, WI 54771	(715)669-5599
WITHEE	
Vista Pines Apartments- Zenith Property Management	(715) 229-2838
313 W. 3 <sup>rd</sup> St. Withee, WI 54498	

# **Housing Options – Non-Subsidized**

### ABBOTSFORD **Abbyland Apartments** 715-613-3228 701 N. 4<sup>th</sup> Avenue COLBY **Colby-Abbotsford Senior Village** 877-377-1434 322 Dehne Drive **Colby Cottages – Senior Apartments** 877-377-1434 800-838 Community Drive **Colby Cottages - Family Apartments** 877-377-1434 500-514 Dehne Drive **Colby Country Apartments** 608-516-6256 511 W. Wausau Street **Grayham Property Management** 715-210-1033 203 W. Dolf Street 405 W. Wausau Street

## **GREENWOOD**

Foxboro Property Management	715-836-6001
Steven Avenue	
Foxboroproperties.com for current openings	
Grayham Property Management	715-210-1033
311 S. Eaton Avenue	
<b>Riverside Crossing Apartments</b>	715-679-0582
Linda Boulevard	sdraeger@pfefferle.biz
Stafford Rentals LLC	715-429-0853
110 and 111 N. Stafford Street	

### LOYAL

Beck Rental & Property Management	715-491-5446
221, 222, 231 Main Street	
501 & 503 W. Elm Drive	
Northland Loyal Apartments	715-255-9310

### **NEILLSVILLE**

#### **Normington Properties**

Duplex – 129 E. 9th Street

4 Unit Complex - 120 E. 6th Street

2 Bedroom House -510 E. 6th Street

#### **Sunset Place Apartments**

715-635-1759

#### Clark County Resources Aging & Disability Resource Center of Clark County (ADRC) Call 715-743-5166

715-896-7278

Duplex – 202 Court Street

House – 503 E 6th Street

Multi Unit Complex - 531/543 Hewett Street

## **OWEN/WITHEE**

Beck Rental & Property Management	715-491-5446
Maple Manor – 201 E. 3 <sup>rd</sup> Street, Owen	
Old Withee School Apartments, 504 Division Street, Withee	
613 E. 6 <sup>th</sup> Street, Owen	
Chase Property	715-271-1741
1013 Division Street, Withee	
Thorp	
Kyrch Street Apartments	
104 Krych Steet (Brad Matthison)	715-512-0264
200 Kyrch Street (Foxboro Property Management)	715-835-6001

# In Home Care/ Respite\*\*

#### Compassus

303 W. Upham St. Suite 200 Marshfield, WI 54449 https://www.ascensionathome.com/ministry-home-care

Provides home health, hospice, private duty/supportive care, infusion therapy, and grief support.

#### Aspirus at Home

109 S. Gibson St. Suite 5 Medford, WI 54451 https://www.aspirus.org/aspirus-at-home-wisconsin/our-locations/aspirus-at-home-wisconsin-510

#### **Black River Memorial Hospital Home Care**

711 W. Adams St. Black River Falls, WI 54615 https://www.brmh.net/services/home-based/homecare

Offers services within 30-minute drive time from Black River Falls. Some south-western areas of Clark County covered.

Services offered are nursing services, home health aide services, in home therapy services, personal care services and supportive care services.

#### **International Quality Homecare**

1210 W. 4<sup>th</sup> St. Suite A Neillsville, WI 54456 http://www.internationalquality.com/

Personal Care Services, Nursing Care Services, Home Health Aide, Homemaking and Supportive Homecare Services, Independent Living Skills, In-Home Respite Services, Therapy Services, Residential Care Services (Group Home) and Concierge (housekeeping, meal planning, etc.)

Clark County Resources Aging & Disability Resource Center of Clark County **(ADRC)** Call 715-743-5166

(800)600-8296

(715) 301-7260

(715) 284-3662

(866) 591-5073

Marshfield Senior Services	(844) 853-5310
1204 S. Central Ave. Marshfield, WI 54449	(715) 387-8004
https://www.marshfieldseniorservices.com	

Offers personalized care 2 to 24 hours a day, seven days a week, including weekends and holidays. Some services offered include meal planning and preparation, shopping and errands, light housekeeping, transportation, medication reminders, respite care, bathing/grooming, dressing, Alzheimer/Dementia support, incontinence support, ambulatory support, companionship, and personalized assistance.

Moore Genuine Care	(866) 286-8218
711 Anderson St. Augusta, WI 54722 http://www.mooregenuinehomecare.com	(715) 286-2734

Privately owned Home Health Care Company licensed by the state of Wisconsin.

#### **Transitions at Home Health**

1902 Post Road Stevens Point, WI 54481

Skilled nursing, Physical Therapy, Occupational Therapy, and Home Health Aid

\* Additional Private Pay Provider list available upon speaking with Information and Specialist through the Clark ADRC at 715-743-5166.

#### **Christian Servants Home Care**

W5866 Easter Lily Dr., Appleton, WI 54915-7273 melissa.iverson@christianservantshomecare.com

Non-medical in-home supportive home care. Our services include personal cares (bathing/toileting grooming), medication reminders, light housekeeping, assistance with errands/transportation, laundry, meal prep, cooking, companionship, general supervision and respite.

**Clark County Resources** Aging & Disability Resource Center of Clark County (ADRC) Call 715-743-5166

Skilled Nursing, Physical therapy, Occupational therapy, Speech therapy and Medical social services

(715) 281-7965

(715) 544-2322

(715) 239-2075

# **Legal Assistance**

#### Disability Rights Wisconsin

http://www.disabilityrightswi.org	
131 W. Wilson St. Suite 700 Madison, WI 54703	(608) 267-0214
217 W. Knapp St. Rice Lake, WI 54868	(715) 736-1232
6737 W. Washington St. Suite 3230 Milwaukee, WI 53214	(414) 773-4646

Disability Rights Wisconsin provides advocacy for people with disabilities who have been discriminated against, neglected, abused, or denied a needed service or program based on a disability.

#### Lawyer Referral & Information Services-State Bar of WI

Does not provide referral for pro-bono or reduced rates. Services are to help you figure out if you need a lawyer, and how to proceed if you do. Operated by GWAAR, the Guardianship Support Center responds to requests for information through a toll-free helpline or by email.

#### Wisconsin Judicare, Inc.

401 Fifth St. Suite 200 Wausau, WI 54403 P.O. Box 6100 Wausau, WI 54402 Email: Info@judicare.org www.judicare.org

A non-profit law firm that's mission is to provide legal assistance to those who otherwise cannot afford it. Serves low-income individuals in 33 northern counties as well as Native Americans throughout the State.

(800) 362-9082

(800) 472-1638 (715) 842-1681

(800) 928-8778

34

# **Long Term Care Options Counseling**

### Aging and Disability Resource Center of Clark County(866) 743-5144

517 Court St. Room 201 Neillsville, WI 54456

Offer information about the choices that are available to meet your long-term care needs discussing factors to consider when making long-term care decisions. This includes enrollment into long term care options (Family Care and IRIS).

# **Mental Health Services**

Check your local phone book for other available services

**Clark County Community Services** 

(715) 743-5208

(715) 743-5166

https://www.clarkcountywi.gov/community-services

517 Court St. Room 503 Neillsville, WI 54456

Provides outpatient mental health and substance abuse services

Clark County Resources Aging & Disability Resource Center of Clark County **(ADRC)** Call 715-743-5166

# **Medical Equipment Loan Closets**

Aging and Disability Resource Center of Clark County	(866) 743-5144
517 Court St. Room 201 Neillsville, WI 54456 https://www.clarkcountywi.gov/adrc	(715)743-5166
Wheelchairs (limited quantities) walkers, canes, bath chairs etc.	
Center for Independent Living Western Wisconsin	(800) 228-3287
2920 Schneider Ave. SE Menomonie, WI 54751 2004 Highland Ave. Suite H Eau Claire, WI 54701 www.cilww.com	(715) 233-1070 (715) 514-4200
Provides assistive technology items for short term trials. Staff also have l	mowledge of where to acquire

Provides assistive technology items for short term trials. Staff also have knowledge of where to acquire equipment and any potential funding options that may be available.

#### Health Equipment Lending Program- (HELP) Closet

(715) 843-5985

1106 Fifth St. Wausau, WI 54403 https://www.goodnewswi.com/program-info-and-hours-help/

Loans hospital beds, walkers, wheelchairs, commodes, canes, crutches and other medical equipment to those in need.

# **Nursing Homes**

<b>Clark County Rehabilitation and Living Center</b>	(715) 229-2172
W4266 County Hwy X Owen, WI 54460 http://www.clarkrehabandliving.com	
Colonial Health and Rehabilitation of Colby	(715) 223-2352
702 W. Dolf St. Colby, WI 54421 https://www.colonialhrofcolby.com/	
Abbotsford Health Care Center	(715)223-2359
600 Elm St. Abbotsford, WI 54405	
Oakbrook Health and Rehabilitation	(715) 669-5321
206 W. Prospect St. Thorp, WI 54771 https://www.oakbrookhealthandrehab.com/	

# **Nutrition Centers**

 Congregate and Home Delivered Meals-On-Wheels are provided through these locations, also a place where older adults gather for social activities
 (715) 223-1612

 Colby Senior Care
 (715) 223-1612

 510 W. Wausau Street, Colby, WI 54421
 (866) 743-5144

 Greenwood Nutrition Center
 (866) 743-5144

 312 N. Reese St. Greenwood, WI 54437 (Black River View Apartments)
 (715) 229-4567

 Owen-Withee Nutrition Center
 (715) 229-4567

 112 E. 5<sup>th</sup> St. Owen, WI 54460 (Owen Community Center)
 (715) 229-4567

# **Payee Services**

A representative payee, or substitute payee, is a person who acts as the receiver of United States Social Security Disability or Supplemental Security Income for a person who is not fully capable of managing their own benefits, i.e. cannot be their own payee.

Beneficial Rep Payee Services	(715) 831-9349
1439 Lyndale Ave. Eau Claire, WI 54701	
House Calls of Menomonie	(888) 232-6475
1921 Talen St. P.O. Box 361 Menomonie, WI 54751 http://www.housecallsinc.org	
Payee Service Inc	(715) 233-0203
390 Red Cedar St. #R Menomonie, WI 54751	
RP Services of Wisconsin Inc.	(715) 285-5020
P.O. Box 368 Arkansaw, WI 54721	
Social Security Representative Payee Program	(800) 772-1213
https://www.ssa.gov/payee	
Assists in finding a representative payee if you are concerned that someon of managing or directing the management of their benefits.	e you know becomes incapable
HALO Guardianship Services, Inc	(715) 579-1195
W8286 Pine Rd. Thorp, WI 54771	

#### Clark County Resources Aging & Disability Resource Center of Clark County **(ADRC)** Call 715-743-5166

# **Substance Abuse Services**

#### **Clark County Community Services**

517 Court St. Room 503 Neillsville, WI 54456 https://www.clarkcountywi.gov/community-services

# **Transportation Services**

#### **Clark County Social Services**

517 Court St. Room 502 Neillsville, WI 54456

Volunteer transportation program provides curb to curb transportation for persons 60 years of age or older and persons with disabilities for non-emergency medical appointments.

Interfaith Caregivers of Clark County

Transportation for individuals that are 60 and older

#### **VEYO (Previously MTM Inc.**

http://wi.ridewithveyo.com

Provides medical transportation to Wisconsin Medicaid and Badger Care Plus members. Call to schedule a ride.

#### New Freedom Transportation- A CILWW Program

https://cilww.com/transportation-services/

Provides transportation to people that have a temporary or permanent disability or are frail elderly and have a transportation barrier.

(715) 743-5208

(715) 743-2885

(715)743-5233

(866) 907-1493

(800) 228-3287

# **Veteran's Services**

Department of Veterans Service	(715) 743-5160
517 Court St. Room 304 Neillsville, WI 54456 Veterans Service Officer- Aaron Greisen	(715)-743-8416
Clark County Veteran's Outpatient Clinic	(715) 229-4701
8 Johnson Street Owen, WI 54460	
Youth Transition	
Aging and Disability Resource Center of Clark County	(866)743-5144
517 Court St. Room 202 Neillsville, WI 54456 <u>https://www.clarkcountywi.gov/adrc</u>	(715)743-5166
Assist in Transition, ages 17 years 6 months	

# **Personal Preparedness Websites and Apps**

Your preparedness before an emergency occurs is the key to surviving an emergency. Here are some resources to help you be prepared.

### Basic Emergency Prep and Supply Kit Information

- American Red Cross- Disaster Preparedness for Seniors by Seniors. 32 page booklet can be downloaded at this <u>link</u>.
- Emergency preparedness toolkit for persons with disabilities from the WI Council on Physical Disabilities. <u>https://cpd.wisconsin.gov/toolkit.htm</u>
   (608) 266-3118
- Ready Seniors.gov <u>https://www.ready.gov/seniors</u> (800) 621-3362
- Ready WI.Gov https://readywisconsin.wi.gov/

#### (608) 242-3000

September each year is Emergency Preparedness Month. Find materials at this link <u>https://www.ready.gov/september</u>

- Disaster Preparedness Guide for Seniors and Caregivers https://www.seniorliving.org/research/disaster-preparedness/
- Emergency Preparedness for Seniors from CDC.

https://www.cdc.gov/aging/publications/features/older-adult-emergency.html

#### (800) 232-4636

### Emergency Preparedness Apps (for phones and tablets) and Resources Apps for

**Volunteers,** Emergency Responders, and People with Disabilities This list of apps is meant to be a resource and is not an endorsement of these apps. This is also not an all-inclusive list, but a compilation of information on apps that may be helpful in emergency situations. Download the 7 page list at <a href="https://cpd.wisconsin.gov/pdfiles/documents/emergency-prep-apps.pdf">https://cpd.wisconsin.gov/pdfiles/documents/emergency-prep-apps.pdf</a>

#### Be sure to check your local Emergency Management Website for information!

OTES:			
ark County Resources			

Aging & Disability Resource Center of Clark County **(ADRC)** Call 715-743-5166